

## Warranty and Repairs

### LIFETIME WARRANTY for Son-Tectors purchased beginning September 1, 2003

#### Manufacturer's Warranty

If you have not squished the unit flat, if you have not melted it in a furnace, or abused it in some other way, AND the battery is not the problem, send the unit to the manufacturer. They will fix it and send it back at no cost to you. In other words, they cover defects in material or workmanship as well as normal wear and tear. Your only risk is one-way postage. They will even pay standard ground rates to return it to you.

Son-Tector units have been built since 1963 and their repair rate is extremely low. If the manufacturers believe your repair is outside the normal wear and tear category, is not a defect, or has been caused by abuse, they will call you and make sure you want to authorize the reasonable repair charge. (See "if repair is required" instructions below.)

The manufacturer's thought about hiring a lawyer to write the warranty. But they decided that is not necessary because the whole thing is pretty simple. Please feel free to contact us if you have questions. We like to talk to our customers.

### TWO-YEAR WARRANTY for Son-Tectors purchased before September 1, 2003

The original warranty continues against defects in material or workmanship for a period of TWO YEARS after being purchased by the end user. All service required during this period is performed by the manufacturer at no charge, unless the instrument has received abuse. After the two year warranty period expires, repairs are charged at a very reasonable rate, currently \$99.

### IF REPAIR IS REQUIRED

If trouble develops, **first try a new battery before returning the unit for repair.** Do not attempt to open the rest of the unit. If the battery is good and the unit does not work, return it to the manufacturer.

**Send to the factory.** Include all the parts, a brief description of the problem, **your telephone number**, and your return address.